

Republic of the Philippines
HOUSE OF REPRESENTATIVES
Quezon City

NINETEENTH CONGRESS
First Regular Session

HOUSE BILL NO. 5019



Introduced by **HON. GUS S. TAMBUNTING**

**AN ACT
ESTABLISHING A SENIOR CITIZENS' GRIEVANCE DESK IN EVERY BARANGAY**

EXPLANATORY NOTE

Any nation owes its development to its elderly population, who in their youth have strived to contribute to the nation's growth. Considering this, it is the State's and our responsibility to look after them after rendering numerous years of service.

In this regard, this measure seeks to establish Senior Citizens' Grievance Desk in every barangay across the country where senior citizens may be able to lodge complaints concerning: (1) Violations of their discount privileges; (2) Domestic abuse; and (3) General community maltreatment.

On behalf of the people of Parañaque City's Second District, and for the common good of the Filipino people, the approval of the said measure is earnestly sought.


REP. GUS S. TAMBUNTING
2nd District, Parañaque City

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AN ACT
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Be it enacted by the Senate and House of Representatives of the Philippines in Congress assembled:

SECTION 1. This Act shall be known as the "Senior Citizens' Grievance Desk Act."

SEC 2. There shall hereby be established in every barangay a Senior Citizens' Grievance Desk through which all senior citizens are enabled to lodge complaints including but not limited to the following:

- a. Violations of their discount privileges
- b. Domestic abuse
- c. General community maltreatment

Provided, that the barangay shall represent the senior citizens and make follow-ups on their behalf with the concerned government agency for the resolution of their issues.

SEC. 3. To fully implement the provisions of this Act, the proper agency shall issue rules, regulations, and guidelines necessary to operationalize the intent and purpose of this Act.

SEC. 4. This Act shall take effect fifteen (15) days following its publication in the Official Gazette or in at least two (2) newspapers of general circulation.

Approved,